

## **Nondiscrimination and Accessibility Statement**

### **Discrimination is Against the Law**

ConnexCare complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. ConnexCare does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

### **ConnexCare:**

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
  
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

**If you need these services, inform the front desk when you are signing in.**

### **Reporting a Concern:**

If you believe that ConnexCare has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Caitlin Doran Prior, Corporate Compliance Officer  
Phone: 315-298-6564 ext. 2012  
Mail: 61 Delano Street, Pulaski, NY 13142

\*If you need help filing a grievance, the Corporate Compliance Officer is available to help you.

### **Anonymous Reporting:**

Compliance Resource Center  
<https://www.complianceresource.com/hotline/>  
1-855-252-7606

### **Civil Rights Complaint:**

U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at:  
<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or  
by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)  
Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.